

Frequently Asked Questions

1. What clothes do I need to wear?

As Symbio is a zoo, volunteers will be working with both animals and members of the public. As a result it is required that volunteers dress neatly in plain clothes. Clothes must also be sturdy, to be suitable for working with animals. Ensure that clothes are not bright colours. It is recommended that you wear clothes that are dark blue, green or brown (or as close as possible). Volunteers are required to wear covered shoes at all times, and work boots are preferred. As you will be working outside remember to bring suitable weather protection everyday such as a sun hat, raincoat and sunscreen. It is also recommended that you bring a change of clothes.

2. Can I take a day off when I want?

Volunteer spaces are limited and to be fair to other volunteers we require you to be reliable every week. It is however possible to have a day off when unforeseen circumstances arise.

3. Do we still volunteer if the weather is bad (i.e. hot, raining etc)?

Animals still need to be cared for when the weather is bad and therefore you are required to volunteer even if it is raining.

4. Can I work with all the animals?

Unfortunately many of the animals are restricted for different reasons. Volunteers can work with restricted animals only after appropriate training and authorisation has been given.

5. What's in it for me?

Volunteers get the opportunity to work with some of the world's most endangered wildlife. Volunteers who display very high standards of competency will be considered for any future employment opportunities or referral to other zoos/ wildlife parks.

6. Can I get to Symbio via public transport for my volunteer work?

Unfortunately the train station is approximately 1 hours walk from Symbio and there are no buses that can get you to Symbio on time for your volunteer work. It is therefore required that you have an alternative means of transport to get to the park.